#### **Aetna Medicare Advantage**

# TOP 5 QUESTIONS

With the new NYC Aetna Medicare Advantage PPO plan launching shortly, we know you've got questions. The following are the top questions from 1180 retirees this week that we've been getting—and answers! If you don't see yours here, no worries. New questions and answers will be posted every week!

Join in our Medicare Monday's meetings at 10:30 a.m. to hear specifics about the plan and get your questions answered live!



#### Week of June 2

# What if I have a condition that I am currently being treated for and the new Aetna plan begins?

Call 1.855.648.0389 to request special assistance or a "Continuity of Care Transition Form" <u>CLICK HERE TO DOWNLOAD THE FORM</u> Aetna will assign nurses to support you every step of the way:

- To prevent any interruption in your ongoing care as you start the Aetna Medicare Advantage PPO plan
- To continue to see your current doctors who you know and trust
- If you have planned surgery, hospitalization, testing, or ongoing treatment, call Aetna and let them know

If you are switching to EmblemHIP, call them and discuss the same so as not to interrupt any treatment plan.

#### When is the Health Benefits Program Annual Transfer Period?

The Transfer Period is in November.

### Will I be able to transfer to another health plan during the next Transfer Period?

Yes, you can transfer between the Aetna Medicare Advantage PPO plan and the HIP VIP Premier Medicare plan during the annual transfer period.

## Will the City still reimburse my Medicare Part B premium?

Yes, as long as you remain in one of the plans offered by the City.

#### Will the Local 1180 prescription plan still be available?

Yes, this prescription plan is not impacted by the change to Aetna Medicare Advantage.